Departmental Disability Contacts
There is a nominated Departmental Disability Contact (DDC) within each School or Department. These contacts work closely with Disability Advice and Guidance to support the implementation of recommended reasonable adjustments, within the study environment.

For an updated list of DDCs please visit www.liverpool.ac.uk/studentsupport/disability/support/ddc/

Disabled Students’ Network
The Disabled Students’ Network (DSN) is an informal group, comprising a number of disabled students, facilitated by Disability Advice and Guidance, which meets several times a year to discuss issues, evaluate services and provide direct input into policies and procedures which are relevant to the disabled students’ experience at the University of Liverpool.

It is also an opportunity to meet other disabled students within a confidential environment, to share experiences and form supportive networks.

If you would be interested in becoming involved, please contact Disability Advice and Guidance.

Useful contacts
Young Epilepsy
St. Piers Lane, Lingfield, Surrey RH7 6PW
T: +44 (0)1342 831342
E: info@youngepilepsy.org.uk
www.youngepilepsy.org.uk/about-us/

ME Association
ME Connect helpline is available every day of the week on
T: +44 (0)844 576 5326. Phone between: 10am-12noon, 2pm-4pm and 7-9pm. You can also email
ME Connect E: meconnect@meassociation.org.uk

Disability Advice and Guidance
Alsop Building, Brownlow Hill
Liverpool L3 5TX
T: +44 (0)151 795 1000
E: disteam@liverpool.ac.uk
www.liverpool.ac.uk/studentsupport/disability

If you require this leaflet in an alternative format or have any further queries please contact the Team on T: +44 (0)151 795 1000 or E: disteam@liverpool.ac.uk
Disability Advice and Guidance are committed to supporting students and we will work with you to identify and implement individual reasonable adjustments; to access disability-related funding and to support student engagement with regards to disability-related issues. Our aim is to reduce any disadvantage you may experience as a result of your disability and support you in your independence.

**Reasonable adjustments**
A reasonable adjustment is any change which will help a disabled person have access to the same opportunities as a non-disabled person. We will recommend reasonable adjustments which may include support in the following areas:
- Programme-centred support
- Exam support
- Library support
- Campus accessibility
- Specialist equipment
- Non-Medical Helper Support.

Examples of reasonable adjustments which have been identified, recommended and implemented for students:
- Timetabled to reduce travel distance between classes
- Specific exam arrangements, eg allowed food, rest breaks with the clock stopped, ergonomic seating
- Flexibility with class attendance
- Lecture slides provided in advance electronically
- Support of a Practical Support Assistant
- Priority for University on-campus accommodation
- Timetabled to an accessible location ie ground floor/lift access.

For further information about the Team, the types of support that we offer to students and to access a copy of our “Guide for Disabled Students”, please visit our website at www.liverpool.ac.uk/studentsupport/disability

**Funding**
*Disabled Students’ Allowance (DSA)*
DSA is awarded to eligible students who have a medical condition.

It is *not* means tested and does not affect benefit entitlement. The allowance is purely *based on your needs.*

DSAs *help pay* for extra costs you may have when studying your course. For example:
- **A Non-Medical Helper**
  eg a specialist mentor
- **Travel costs**
- **Specialist equipment**
  eg a digital voice recording device.

**How to apply for DSA**
Visit Gov.uk at [www.gov.uk/disabled-students-allowances-dsas](https://www.gov.uk/disabled-students-allowances-dsas) and scroll down to find Disabled Students’ Allowance information/application form.

Students studying a course funded by the NHS can find further information on how to apply at [www.nhsbsa.nhs.uk/students.aspx](https://www.nhsbsa.nhs.uk/students.aspx)

If you are funded by a Research Council, please contact us as soon as possible with your grant reference number.

**Other support available**
For more details of the range of support offered by Student Support Services, you can access all relevant webpages at [www.liverpool.ac.uk/studentsupport](http://www.liverpool.ac.uk/studentsupport)

**Confidentiality**
Student Services provide confidential information, advice and support for all students studying at the University. If you have any concerns about confidentiality please do speak to any member of the Student Services teams. View our Confidentiality Information leaflet www.liverpool.ac.uk/studentsupport/confidentiality.

**Student Support Information Sheet**
Once we have received your supporting documentation, eg letter from a medical professional, the Disability Adviser will meet with you and then produce a Student Support Information Sheet (SSIS) detailing your recommended reasonable adjustments. With your consent, your SSIS will be accessible to view by appropriate members of staff, enabling them to support you.