Disability and Dyslexia Contacts
There is a nominated Disability and Dyslexia Contact (DDC) within each School or Department. These contacts work closely with Disability Advice and Guidance to support the implementation of recommended individual reasonable adjustments, within the study environment.

For an updated list of DDC’s please visit www.liverpool.ac.uk/studentsupport/disability/support/ddc/

Disabled Students’ Network
The Disabled Students’ Network (DSN) is an informal group, comprising a number of disabled students, facilitated by Disability Advice and Guidance, which meets several times a year to discuss issues, evaluate services and provide direct input into policies and procedures which are relevant to the disabled students’ experience at the University of Liverpool.

It is also an opportunity to meet other disabled students within a confidential environment, to share experiences and form supportive networks.

If you would be interested in becoming involved, please contact Disability Advice and Guidance.

Useful contacts
Young Epilepsy
St. Piers Lane, Lingfield, Surrey RH7 6PW
T: +44 (0)134 283 2243
Helpline: +44 (0)1342 831342
E: info@youngepilepsy.org.uk
www.youngepilepsy.org.uk/about-us/

ME Association
ME Connect helpline is available every day of the week on
T: +44 (0)844 576 5326. Phone between: 10am-12noon, 2pm-4pm and 7-9pm. You can also email ME Connect E: meconnect@meassociation.org.uk

Disability Advice and Guidance
Student Services Centre,
150 Mount Pleasant,
Liverpool L69 3GD
T: +44 (0)151 794 5863
E: disteam@liverpool.ac.uk
www.liverpool.ac.uk/studentsupport/disability

If you require this leaflet in an alternative format or have any further queries please contact the Team on T: +44 (0)151 794 5863 or E: disteam@liverpool.ac.uk
Reasonable adjustments
A reasonable adjustment is any change which will help a disabled person have access to the same opportunities as a non-disabled person. We will recommend reasonable adjustments which may include support in the following areas:

- Programme-centred support
- Exam support
- Library support
- Specialist equipment
- Non-Medical Helper Support.

Examples of reasonable adjustments which have been identified, recommended and implemented for students:

- Timetabled to reduce travel distance between classes
- Specific exam arrangements, eg allowed food, rest breaks with the clock stopped, ergonomic seating
- Flexibility with class attendance
- Lecture slides provided in advance electronically
- Support of a Practical Support Assistant
- Priority for University on-campus accommodation
- Timetabled to an accessible location ie ground floor/lift access.

For further information about the Team, the types of support that we offer to students and to access a copy of our “Guide for Disabled Students”, please visit our website at [www.liverpool.ac.uk/studentsupport/disability](http://www.liverpool.ac.uk/studentsupport/disability).

Funding

Disabled Students’ Allowance (DSA)

DSA is awarded to eligible students who have a medical condition.

It is not means tested and does not affect benefit entitlement. The allowance is purely based on your needs.

DSAs help pay for extra costs you may have when studying your course. For example:

- A Non-Medical Helper eg a specialist mentor
- Travel costs
- Specialist equipment eg a digital voice recording device.

How to apply for DSA

Visit Gov.uk at [www.gov.uk/disabled-students-allowances-dsas](https://www.gov.uk/disabled-students-allowances-dsas) and scroll down to find Disabled Students’ Allowance information/application form. The guidance booklet entitled “Extra help – Disabled Students’ Allowances” is also available at [www.gov.uk/disabled-students-allowances-dsas/further-information](https://www.gov.uk/disabled-students-allowances-dsas/further-information).

Students studying a course funded by the NHS can find further information on how to apply at [www.nhsbsa.nhs.uk/students.aspx](http://www.nhsbsa.nhs.uk/students.aspx).

If you are funded by a Research Council, please contact us as soon as possible with your grant reference number.

Other support available

For more details of the range of support offered by Student Support Services, you can access all relevant webpages at [www.liverpool.ac.uk/studentsupport](http://www.liverpool.ac.uk/studentsupport).

Confidentiality

Student Services provide confidential information, advice and support for all students studying at the University. If you have any concerns about confidentiality please do speak to any member of the Student Services teams. View our Confidentiality Information leaflet [www.liverpool.ac.uk/studentsupport](http://www.liverpool.ac.uk/studentsupport).

Student Support Information Sheet

Once we have received your supporting documentation, eg letter from a medical professional, the Disability Adviser will produce a Student Support Information Sheet (SSIS) detailing your recommended reasonable adjustments. With your consent, your SSIS will be accessible to view by appropriate members of staff, enabling them to support you.