

## Disability and Dyslexia Contacts

There is a nominated Disability and Dyslexia Contact (DDC) within each School or Department. These contacts work closely with Disability Advice and Guidance to support the implementation of recommended individual reasonable adjustments, within the study environment.

For an updated list of DDC's please visit [www.liverpool.ac.uk/studentsupport/disability/support/ddc/](http://www.liverpool.ac.uk/studentsupport/disability/support/ddc/)

## Disabled Students' Network

The Disabled Students' Network (DSN) is an informal group, comprising a number of disabled students, facilitated by Disability Advice and Guidance, which meets several times a year to discuss issues, evaluate services and provide direct input into policies and procedures which are relevant to the disabled students' experience at the University of Liverpool.

It is also an opportunity to meet other disabled students within a confidential environment, to share experiences and form supportive networks.

If you would be interested in becoming involved, please contact Disability Advice and Guidance.

### Useful contacts

#### Action on Hearing Loss

19-23 Featherstone Street,  
London, EC1Y 8SL

T: +44 (0)20 7296 8000

Textphone: 020 7296 8001

Free helpline: 0808 808 0123

[www.actiononhearingloss.org.uk](http://www.actiononhearingloss.org.uk)

#### Disability Advice and Guidance

Student Services Centre,  
150 Mount Pleasant,  
Liverpool L69 3GD

T: +44 (0)151 794 5863

E: [dsteam@liverpool.ac.uk](mailto:dsteam@liverpool.ac.uk)

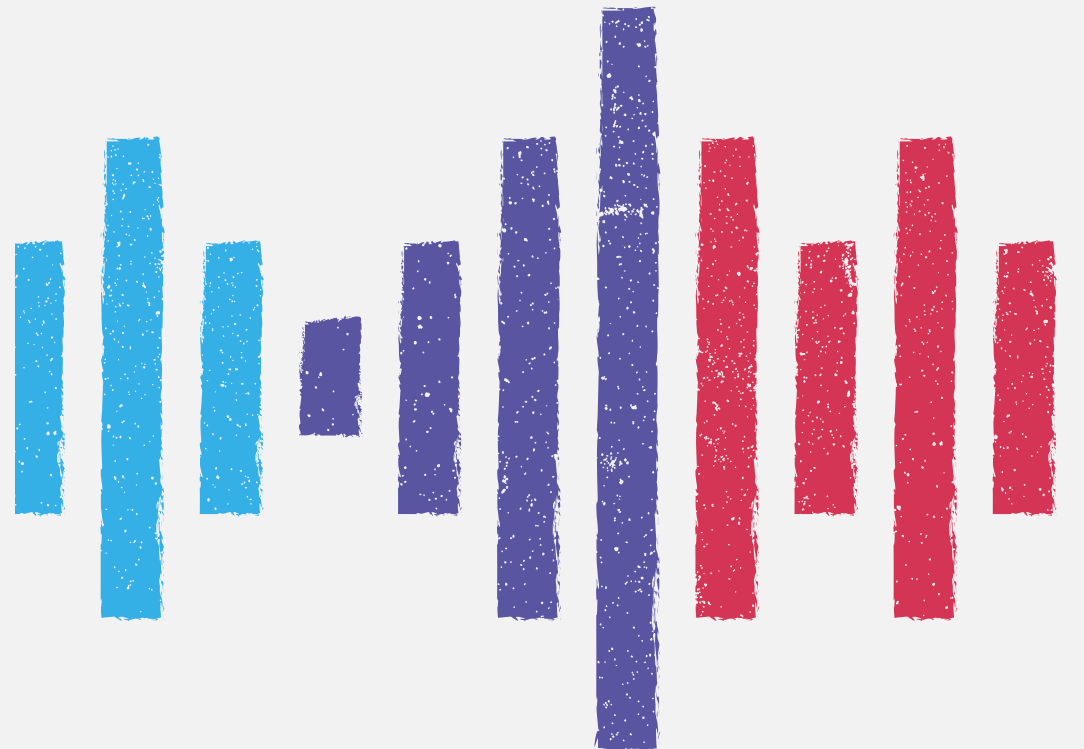
[www.liverpool.ac.uk/studentsupport/disability](http://www.liverpool.ac.uk/studentsupport/disability)



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*Support for  
students with*

# Hearing Impairments



Disability Advice and Guidance are committed to supporting students and we will work with you to identify and implement individual reasonable adjustments; to access disability-related funding and to support student engagement with regards to disability-related issues. Our aim is to reduce any disadvantage you may experience as a result of your disability and support you in your independence.

### Reasonable adjustments

A reasonable adjustment is any change which will help a disabled person have access to the same opportunities as a non-disabled person. We will recommend reasonable adjustments which may include support in the following areas:

- Programme-centred support
- Exam support
- Library support
- Campus accessibility
- Specialist equipment
- Non-Medical Helper Support.

Examples of reasonable adjustments which have been identified, recommended and implemented for students:

- An Induction loop system available in lectures halls
- Text message alert for fire evacuation
- Facilitate integration into group work situations

- Lecture slides provided in advance electronically
- Flashing light fire alarm in the university accommodation
- Support of a note taker
- Exercise area for a student's assistance dog.

For further information about the Team, the types of support that we offer to students and to access a copy of our "Guide for Disabled Students", please visit our website at [www.liverpool.ac.uk/studentssupport/disability](http://www.liverpool.ac.uk/studentssupport/disability)

### Funding Disabled Students' Allowance (DSA)

DSA is awarded to eligible students who have a hearing impairment. It is **not** means tested and does not affect benefit entitlement. The allowance is purely **based on your needs**.

DSAs **help pay** for extra costs you may have when studying your course. For example:

- **A Non-Medical Helper**  
eg a BSL interpreter
- **Travel costs**
- **Specialist equipment**  
eg a radio aid.

### How to apply for DSA

Visit Gov.uk at [www.gov.uk/disabled-students-allowances-dsas](http://www.gov.uk/disabled-students-allowances-dsas) and scroll down to find Disabled Students' Allowance information/application form. The guidance booklet entitled "Extra help – Disabled Students' Allowances" is also available at [www.gov.uk/disabled-students-allowances-dsas/further-information](http://www.gov.uk/disabled-students-allowances-dsas/further-information)

Students studying a course funded by the NHS can find further information on how to apply at [www.nhsbsa.nhs.uk/students.aspx](http://www.nhsbsa.nhs.uk/students.aspx)

If you are funded by a Research Council, please contact us as soon as possible with your grant reference number.

### Other support available

For more details of the range of support offered by Student Support Services, you can access all relevant webpages at [www.liverpool.ac.uk/studentssupport](http://www.liverpool.ac.uk/studentssupport)

### Confidentiality

Student Services provide confidential information, advice and support for all students studying at the University. If you have any concerns about confidentiality please do speak to any member of the Student Services teams. View our Confidentiality Information leaflet [www.liverpool.ac.uk/studentssupport/](http://www.liverpool.ac.uk/studentssupport/)

### Student Support Information Sheet

Once we have received your supporting documentation, eg letter from a medical professional, the Disability Adviser will produce a Student Support Information Sheet (SSIS) detailing your recommended reasonable adjustments. With your consent, your SSIS will be accessible to view by appropriate members of staff, enabling them to support you.