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SMALL ANIMAL TEACHING HOSPITAL STATEMENT ON COVID19

The Small Animal Teaching Hospital is currently functioning normally, and we hope to continue with normal services if at all possible.

However, given the ongoing changing situation with Covid19, we cannot guarantee that service will not be disrupted: we are required to comply with instructions from Public Health England and other regulatory bodies.

Should circumstances change, and services are disrupted, we will of course endeavour to contact all affected clients as soon as possible. Please do not call ahead to check on your appointment: we will contact you if there are any problems. We will also endeavour to complete ongoing treatment courses, but it may be that circumstances outwith our control mean that this is not possible.

Please be assured that, should it occur, we will try to minimise service disruption.

We also respectfully request that all clients observe good hand hygiene in our waiting area, and minimise contact with other clients. Please keep a reasonable distance between you and staff and students during consultation and do not attempt to make physical contact with staff.

We advise that owners and family members with underlying health conditions should try to send other representatives with their pet, and those that have chosen to accompany pets should wait in the vehicle rather than the waiting room. Similarly, clients with respiratory symptoms should wait in their vehicle.

Prof Laura Blackwood,
Head of Department of Small Animal Clinical Science